

## **WATER TREATMENT SYSTEMS LIMITED WARRANTY**

We warrant this water conditioner when installed according to factory recommendations, to be free from defects in material and workmanship as follows:

### **Limited Warranty**

This water conditioning unit is assembled from the finest industry components available. Each individual component used in the assembly of our equipment is covered by the original equipment manufacturer's warranty. All components, except those specifically listed below, are warranted for a period of one (1) year from date of installation to the original purchaser to be free of defects in material and workmanship subject to the manufacturer's conditions and/or the conditions shown below.

### **Plastic Mineral and Brine Tanks**

The fiberglass, polyglass or composite mineral tanks and polyethylene brine/solution tanks or cabinets used in the assembly of this unit are warranted to be free of defects in material and workmanship for a period of ten (10) years on the 13" diameter and smaller, 5 years on 14" and larger and are subject to the manufacturer's and /or the conditions shown below. Warranty specifically does not cover sandblasting of tank caused by faulty distribution systems, fractures caused by external impact, hardening of mineral or chemical and exposure to vacuum.

### **Fleck & Clack Control Valves / Filter Tech Assembled Systems**

The Fleck control valve (if used in the assembly of the unit) is warranted to be free of defects in materials and workmanship for a period of five (5) years subject to manufacturer's conditions and /or the conditions shown below. Clack (WS1) control valves are also warranted (if used in the assembly of the unit) to be free of defects for a period of five years subject to the manufacturer's conditions and/or the conditions shown below. Control valve pistons and seal kits are warranted for one year provided that it is preceded by a sediment trapping device. Manufactured suggested tools must be used in the replacement of these parts to maintain manufacturer's warranty.

### **Chem. Tech/Pulsafeeder/Blue White/Stenner/Dosmatic Feeders/EMEC**

The Chem. Tech/Pulsafeeder/Blue White/Stenner/Dosmatic/EMEC solution feeders (if used in the assembly of the unit) is warranted to be free of defects in materials and workmanship for a period of one (1) year, (2) years on the EMEC, and are subject to manufacturer's conditions and/or the conditions shown below.

### **Return of Goods**

1. All materials returned to Filter Tech, Inc. must receive an RGA # and freight must be prepaid.
2. New material returned to Filter Tech, Inc. may be subject to a restocking fee of at least 10%.
3. Special order parts or custom built items; cannot be returned for credit.
4. Filter Tech Inc. shall not be liable for failure to deliver or for delays in delivery or performance due to events out of our control.
5. Goods returned under warranty, found defective:
  - A) Will be replaced or credited under warranty, no charge to the customer once the defective part is returned to Filter Tech, Inc.
  - B) Defective items not returned to Filter Tech, Inc.; where a new replacement was provided, will be charged for the replacement item.
  - C) Warranty does not obligate Filter Tech, Inc. to bear the cost of field labor or cost of delivery.
6. Goods returned under warranty, found not defective; Will be returned to the customer, freight collect, with inspection charges set by Filter Tech, Inc.
7. Goods returned out of warranty for repair and then returned to the customer; will be repaired and returned, freight collect, with labor and material charges set by Filter Tech, Inc.

### **Conditions**

1. This warranty only covers water treatment equipment installed for residential use. Water treatment equipment installed for commercial or industrial applications are warranted for one (1) year from date of installation.
2. Installation must be made in accordance with local codes and manufacturer's recommendations to maintain warranty.
3. Failure of equipment must not result from, but are not limited to: misuse, improper installation, alteration, accident, fire, lightning, power surges or neglect.
4. Water pressure must not exceed 100 p.s.i. and water temperature must not exceed 100 degree F. unless otherwise noted.

5. Consumable or perishable items such as neutralizing media, chemicals, pump tubes, KOP Kits, cartridge filters and other wear parts are not warranted.
6. Greensand Plus and expendable Medias such as, activated carbon, Filox, neutralizing media and other Medias are not covered by this warranty.
7. Removal of impurities not listed on the manufacturer's product specification sheet are not covered by this warranty.
8. Filter Tech, Inc. is not responsible for the water impurities that are not routinely tested for in our lab.
9. Unforeseen variables at the time of design or installation that affect the performance of the water treatment system are not warranted. These variables may include, but are not limited to: incorrect information, unpredictable nature of ground water, underperformance or condition of the well system and/or plumbing and other variables that are beyond the control of Filter Tech, Inc.
10. The warranty does not include any site visits and or labor by any Filter Tech, Inc. employee. If purchaser requires the services of Filter Tech, Inc. for the purposes of installation, trouble shooting, and or repairs, this will be done on an hourly rate determined by Filter Tech, Inc.
11. The warranty does not obligate Filter Tech, Inc. to bear the cost of labor, transportation in connection with replacement or repair of defective parts, nor shall it apply to any product upon which repairs or alterations have been made, unless authorized by the manufacturer.
12. Filter Tech, Inc. shall not in any event be liable for special or consequential damages, including, but not limited to; loss of profits or revenue, loss of use of the product or any associated services, cost of capital, cost of substitute products, facilities or services, downtime costs, or claims of customers or of the buyers for such damages.

Filter Tech, Inc., as a part of its free routine water analysis, tests for the most common aesthetic problems common to the groundwater in the Georgia, Alabama, North Carolina, and Tennessee areas. Call Filter Tech, Inc. at (770) 487-1066 for information on further testing options.

It is the responsibility of the end purchaser to contact the installer/dealer if any questions or problems arise. Contact with the installer/dealer must be made prior to the first year anniversary for the warranty to be honored. Repair and replacement performed under warranty does not extend the warranty.

*Filter Tech, Inc. neither accepts nor assumes any liability associated with the lab test or recommendations based on the analysis. No warranty or guarantees are extended. I agree to hold harmless Filter Tech, Inc. for any information contained herein and take full responsibility for my own water systems and applications.*

This warranty is to the original purchaser and is not transferable after the third year to any subsequent owner(s).

**Installing  
Dealer**

**Date**

*Filter Tech, Inc. ~ P.O. Box 664 ~ 110 Howell Rd ~. Tyrone, Georgia ~ 30290*

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